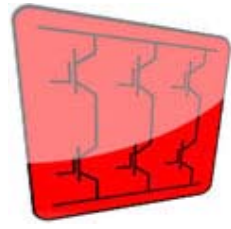


POWER DRIVE SERVICES

Electric Motor Control Specialists

Power Drive Services (UK) Ltd Unit 1 Victoria Street Ind. Est.
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Warranty Policy

All our products have been chosen for the reliability.

We do not have any warranty issues with any of the products.

Therefore any suspected warranty claims will be fully investigated by our engineers and then if necessary by the manufacturer. Any replacement product supplied before this process has been carried out will be chargeable. Customers with account facilities must provide a purchase order to cover the replacement cost. All customers without an account must pay for the replacement product.

After tests have been carried out.

1. Any products that have faults caused by misuse, misapplication, supply or motor faults or contamination & inadequate protection. The replacement unit will be considered as purchased and any invoice relating to the replacement will be due. The faulty unit will be quoted for repair if it is economical to do so.
2. Any unit returned as faulty under warranty, that is tested and found not to be faulty, then the customer may be charged a test fee based on the amount of time needed to carry out the test. The replacement unit will be considered as purchased and any invoice relating to the replacement will be due.
3. Any unit found to have failed due to material defect or manufacturing defect, will be returned to the manufacture for confirmation. Once confirmation is given a replacement product can be supplied free of charge. Any replacement product already supplied will be credited and if already paid for a refund will be given.

Note We will do our best to minimise the time to carry out the tests. If we cannot carry out the tests on the day the product is returned we will carry out the tests within a few days. We cannot predict how long the manufactures will take to carry out their tests as our products come from many suppliers from all parts of the world.

Copy of this document **MUST** be sent to any person who has a suspected warranty claim. Copy also to be sent with any order confirmation & with the product should any replacement product be supplied for a suspected warranty claim.